

User Agreement

Terms and conditions for using Data Delivery Service (DDS) provided by SciLifeLab Data Centre

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1. General

These conditions apply to the use of Data Delivery Service (DDS) supplied by SciLifeLab Data Centre. Further conditions from users' organisations or institutions may also apply. It is the user's responsibility to inform themselves of any additional conditions.

DDS is a service built for the standardised, simple and secure delivery of data from SciLifeLab platforms to their users.

2. User accounts

A user account is strictly personal and shall not be used by anyone else besides the user. That is to say, it is prohibited to provide account access to anyone else or to use anyone else's access information.

3. Passwords

All passwords shall be confidential and handled securely to prevent other parties from gaining access. It is the user's responsibility to manage their password securely.

If there is any suspicion that another party might have knowledge of a password, it should be reset immediately.

Keys, certificates and other means of authentication shall be handled as securely as passwords.

4. Connection

Connection shall only be made from a computer with a good level of security via secure connection; that is to say, a computer that is kept updated and that does not contain any viruses, trojans or other malicious software.

Connection shall not be made from a country subject to Swedish export restrictions for goods and technology, including software. It is the user's responsibility to inform themselves of these restrictions.

5. Usage

The service shall only be used for the purpose outlined above in *section 1*.

It is the user's responsibility to ensure that any data, code, or other information submitted to, or used in connection with, the service, is in compliance with any relevant data and/or legal requirements.

6. Consideration for the user community

This service might be shared by multiple users and, when using the service, consideration should be given to other users. Users are encouraged to share knowledge and best practice for use of this service.

As a user of our service and thereby a member of our platform, we encourage you to uphold the principles of respect, kindness, and inclusivity in all interactions within our community. By participating, you agree to:

1. **Respect Others:** Treat fellow members with courtesy, empathy, and consideration. Avoid engaging in behaviors that may be perceived as disrespectful, including harassment, discrimination, or personal attacks.
2. **Be Constructive:** Contribute positively to discussions and activities within the community. Offer constructive feedback and support to others, fostering an environment of collaboration and growth.
3. **Share Knowledge:** Share your expertise, insights, and experiences to enrich the community's collective understanding. Embrace opportunities to learn from others and contribute to the exchange of ideas.
4. **Maintain Civility:** Keep discussions civil and refrain from engaging in disruptive or inflammatory behavior. Disagreements are natural, but they should be expressed respectfully and constructively.
5. **Respect Privacy:** Respect the privacy and confidentiality of fellow members. Avoid sharing personal information without consent and adhere to our privacy policies and guidelines.
6. **Follow Guidelines:** Familiarize yourself with and adhere to our community guidelines, policies, and terms of service. Your continued participation implies your acceptance of these rules and your commitment to abide by them.

We believe that a thriving community is built upon mutual respect, shared knowledge, and collaborative engagement. Thank you for being a valued member of our community and for contributing to a positive and supportive environment for all.

7. Acknowledgement

Users should be aware that this service may have specific acknowledgment requirements for publication, and it is their responsibility to familiarise themselves with such requirements by consulting the service. If no specific requirements are provided by the service, users should include the following statement: *“We acknowledge the SciLifeLab Data Centre for providing access to valuable resources and support that facilitated the research presented in this article“*.

8. Monitoring and consequences

SciLifeLab Data Centre retains the right to monitor and log all usage of, and access to, the services provided; the purpose of this being to ensure security, verify that regulations are observed and continuously improve the service.

The personal information that we collect is used for providing and improving the service. All collected personal information will be processed for research purposes, i.e. using the lawful basis of public interest and in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, the General Data Protection Regulation.

Users and user accounts under investigation for rule violations can be temporarily suspended with immediate effect. Depending on the type of infringement and previous offences, measures taken against a user found to have broken the rules can amount to anything from a reprimand to a withdrawal of access to resources and services. Suspicion of breach of the law can lead to a report to

the suitable authorities. Other legal measures, such as bringing an action for damages, can also be taken.

Users who discover or suspect security vulnerabilities or abuse shall report these to SciLifeLab Data Centre immediately at delivery@scilifelab.se.

9. Agreement changes

SciLifeLab Data Centre may change the terms of this User Agreement at any time. Users will be notified of User Agreement changes. The continued use of the service will be considered as agreement to the updated terms.

10. Access to the service

The service may be changed or discontinued at any time. Access to the service may be disrupted for the purposes of maintenance.

SciLifeLab Data Centre does not provide any access guarantees, with all services being provided as 'best effort'.

11. Contact us

If you have any questions or suggestions about these terms, do not hesitate to contact us at datacentre@scilifelab.se.